

iPassConnect™ 2.0 for MS® PocketPC 2002

Release Notes

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I. System Requirements

The requirements for running iPassConnect 2.0 for Microsoft PocketPC 2002 are as follows:

Hardware Requirements

- At least 1.5MB free disk space
- At least one connectivity device installed, depending on your intended connection type:
 - A modem for a dial-up connection
 - An Ethernet adapter for a wired broadband connection
 - An 802.11b wireless adapter for a wireless broadband connection
 - A ISDN terminal adapter for an ISDN connection
 - A PHS phone for PHS connections

Operating System Requirements

- This release of iPassConnect will operate on any computing device that uses the Microsoft Pocket PC 2002 operating system.

II. New Features/Enhancements

The following list shows features and enhancements new to this version of the client.

iPassConnect for PPC V2.0

- Easy connectivity: Full support for modem, ISDN, PHS, wireless and wired broadband with one account
- Stand-alone application: no longer requires the user to carry around their laptop to sync up with while on the road
- Secure access: VPN integration to make secure enterprise connectivity simple for both the IT manager and the corporate users
- Proactive troubleshooting: Quality data is captured for each user connection attempt, which can be used by IT groups to identify user issues for troubleshooting and monitoring usage
- Stays updated: Automatic Phonebook updates

III. Known Issues

The following issues are known for iPassConnect 2.0 for PocketPC 2002:

- **This install will not upgrade the previous client.** If you have an earlier version of iPassConnect for PocketPC, it is important to first remove this earlier client, from both your PC and the PDA prior to installing this client.
- Both configuration and Phonebook updates are applied to the iPC for PPC2002 client when the user connects through the Internet. However, software updates are not applied through the Internet. All software updates must be installed through the ActiveSync process between the PC and the PDA. When software is installed on a PPC2002 device, a copy of the software is cached on the PC. In the event that the PDA's memory is cleared (for example, due to loss of power), the software is reinstalled on the next ActiveSync between the PC and the PDA. For this reason, the PC must always have the most current version of the software. When changes are made to the iPC for PPC2002 client, they will be distributed as complete installation packages.
- This client may not install correctly if you have two or more external storage devices installed in your PDA (CF, SD, MMC, etc.). When installing the client on your device, make sure that there is not more than one external storage device installed.
- After connecting, the iPassConnect client interface will remain visible on the PDA screen. You will not have access to your Today window while iPassConnect remains connected.
- The World Phonebook for the PDA, while only including two access points per major metropolitan area, is the largest available Phonebook for the PDA client at 900KB. If this Phonebook is used, load time for the iPC for PPC2002 client can be up to 20 seconds.
- If you choose to uninstall the iPassConnect 2.0 for PocketPC client, it is important to remove the client from both your PC and the PDA. While the PDA is docked, on PC's Windows Start Menu, click *Start > Settings > Control Panel > Add Remove Programs* to uninstall from your PC.
- When iPass creates your company profile for the PDA client, iPass can pre-fill the domain value with the correct domain. Alternatively, you can request iPass to make the domain field editable so that your users can key in the value. Please note that if the domain field is editable, the field will only allow you to key in 11 characters. If your domain value is more than 11 characters then iPass will need to pre-fill the value.
- If the credentials are blank when you create a bookmark in the iPC for PocketPC client, when you select the bookmark the iPC client immediately attempts to connect with the blank credentials. You will receive a connection error message as a result. When creating bookmarks, always insure that the user credentials are set.

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